

Protection Policy for the CANCOM SISS Modul Videoident solution

We take the protection of your personal data seriously and want you to feel secure when using our Videoident solution. We attach great importance to making the processing of your personal data transparent and would like to inform you in this protection policy about our handling of your data and your rights in this regard.

This protection policy describes how CANCOM Austria AG (hereinafter referred to as "we", "us" or "our") processes data on behalf of the controller in the context of the provision of our Videoident solution. The data controller within the meaning of the GDPR is the organization that provides and transmits an identification code to the end customer. We ensure that your data is protected in accordance with the applicable data protection regulations, in particular the GDPR and the DSG, and is only used for the intended purposes.

1. Name and contact details of the processor

CANCOM Austria AG

Wienerbergstraße 53, 1120 Vienna, Austria

T +43 50 822 0

info@cancom.com

c/o Data Protection Officer

Wienerbergstraße 53, 1120 Vienna, Austria

datenschutz@cancom.com

2. Nature and purpose of data processing

The following personal data is processed when using the Videoident solution:

- Identification data (e.g. title, name, date of birth, ID data)
- Contact details (e.g. telephone number)
- Image and Audio recordings of the identification session
- Personal identification code

The purpose of data processing is to carry out a secure and legally compliant identity check of the customer. The data is processed exclusively for the fulfillment of the contractually agreed services.

3. Legal basis of the processing

The processing of personal data for these purposes is based on Art. 6 para. 1 lit. b GDPR (fulfillment of contract or implementation of pre-contractual measures).

4. Obligations of CANCOM as processor

We undertake to process personal data only on the documented instructions of the controller. In addition, we take all necessary measures in accordance with Art. 32 GDPR to ensure the protection of personal data. We ensure that all persons authorized to process data are obliged to maintain confidentiality and strictly observe this confidentiality. After completion of the contractually agreed services, we will either delete or return all personal data as instructed by the controller. In addition, we support the controller in fulfilling its obligations under Articles 32 to 36 GDPR to ensure that all data protection requirements are fully met.

5. Recipient of the data

Personal data will only be passed on to third parties on the instructions of the controller or if this is required by law.

6. Data security

We take appropriate technical and organizational measures to ensure the confidentiality, integrity and availability of personal data. These measures serve to ensure the security of the data we process and to minimize the risk of data loss, unauthorized access, misuse or disclosure.

7 Data protection rights of the data subjects

Data subjects have the right to information, correction, deletion and restriction of the processing of their personal data as well as the right to data portability and objection. Requests in this regard should be addressed directly to the controller.

8. Changes to this protection policy

Parts of this protection policy may be changed or updated by us for technical or legal reasons without prior notification. Please always check the current protection policy to ensure that you are up to date with any changes or updates.

8. Contact us

If you have any questions about this protection policy, please contact us at datenschutz@cancom.com.